

# TRANSPORTATION



# SERVICES

AUXILIARY AND BUSINESS SERVICES

FALL 2004

## East Deck Now Open

The University has added a fourth parking facility: the 1,274-space East Deck. The Deck's seven floors offer a panoramic view of the future Arboretum off Park Avenue, as well as the new Smeal College of Business, Forest Resources, and Food Sciences Buildings.

Yellow D permit holders will occupy most spaces in the East Deck, but a row of spaces located on the south side of the Deck will be available for short-term visitor parking. These spaces will be handy for quick trips to the Creamery when it relocates to its new home in the Food Sciences Building. The Deck will also provide some space for long-term visitor parking.

Like the other University parking decks, the East Deck has two Kiosk Information Booths—one at the entrance and one at the exit. These are staffed from 7:00 a.m. to midnight, Monday through Friday.

Visitors and non-Yellow D permit holders must pay to park in the East Deck between 7:30 a.m. and 4:00 p.m. on weekdays.

Parking in the East Deck is free on most weekends. The exceptions are football Saturdays and other special events such as Bryce Jordan Center events and other large athletic events in that area of campus. The fee for parking in the East Deck for home football games is \$10 for nonpermit holders. Personnel with valid University permits will be allowed to park in the Deck at no charge.



## PENN STATE NAMED ONE OF THE BEST WORKPLACES FOR COMMUTERS



The Environmental Protection Agency (EPA) has named Penn State "One of the Best Workplaces for Commuters."

To qualify, Penn State had to meet the EPA's National Standard of Excellence by offering employees several levels of commuter benefits. These included providing a monthly transit pass subsidy, ride sharing or carpool matching, employer-run vanpools or subscription bus programs, and shuttles from transit stations.

Among the University's commuter programs that met the benefit requirements were the campus bus service, the Campus Shuttle, Centre Line free-fare routes, the Ride for Five program, the vanpool program, and the Guaranteed Ride Home/RideShare program.

The University's policy that parking and transit permits receive a pretax benefit was also cited as a qualifying benefit.

# Holmes Joins International Parking Institute Board

Doug Holmes, assistant director of Parking, has been elected to the board of directors of the International Parking Institute (IPI). The 12-member board sets policies, directs educational mission, and has budget responsibility for IPI, the largest trade association for the parking industry. Holmes previously served on the IPI board from 2000 to 2002.

He currently serves as president of the Pennsylvania Parking Association and has been on that board since 1996.

At Penn State, Holmes oversees the campus parking operation and parking facilities for Transportation Services. He also assists in the development of IT applications for the parking operation on campus.

More than 10 years ago, Holmes and Pete Weiss, with Administrative Information Services, created CPARK-L, a Listserv with more than 650 parking industry subscribers from seven different countries. Postings involve everything from personnel matters to technical issues to town-gown relations.

A graduate of Penn State, Holmes holds a Certified Administrator of Public Parking (CAPP) designation from the University of Virginia and IPI.

# New Rate Structure for Fleet Rentals

At the suggestion of its customers, Transportation Services recently evaluated the rate structure for Fleet vehicles—and instituted several changes over the summer. Changes include:

## ► A Lower Per-mile Rate

The formula for calculating Fleet vehicle charges has been changed to better reflect the actual cost of providing the vehicle. The new rate structure significantly lowers the per-mile charge while modestly increasing the daily charge. This change will reduce the cost for those who travel longer distances and allow for easier comparisons with outside rentals. The new rate also includes a fuel surcharge that will be adjusted each month to reflect current fuel costs.

## ► A New Way of Calculating Rental Charges

Rental fees are now calculated based on a 24-hour day—not on calendar days, as we did in the past. For example, if a vehicle is picked up at 5:00 p.m. on Tuesday, the user has until 5:00 p.m. on Wednesday to return it and still be charged for just one day.

These adjustments help pay for rising fuel costs and for upgrading Fleet's maxi-vans—and are still lower than the rates offered by National Car Rental and many other Big Ten universities.

To view the new rates, visit

[www.transportation.psu.edu/fleet/fleet.htm](http://www.transportation.psu.edu/fleet/fleet.htm) and click on "Price Schedule."

## NINE KIOSKS NOW OPEN ON CAMPUS

Nine staffed Kiosks are now open as part of the University's plan to make our campus more pedestrian friendly.

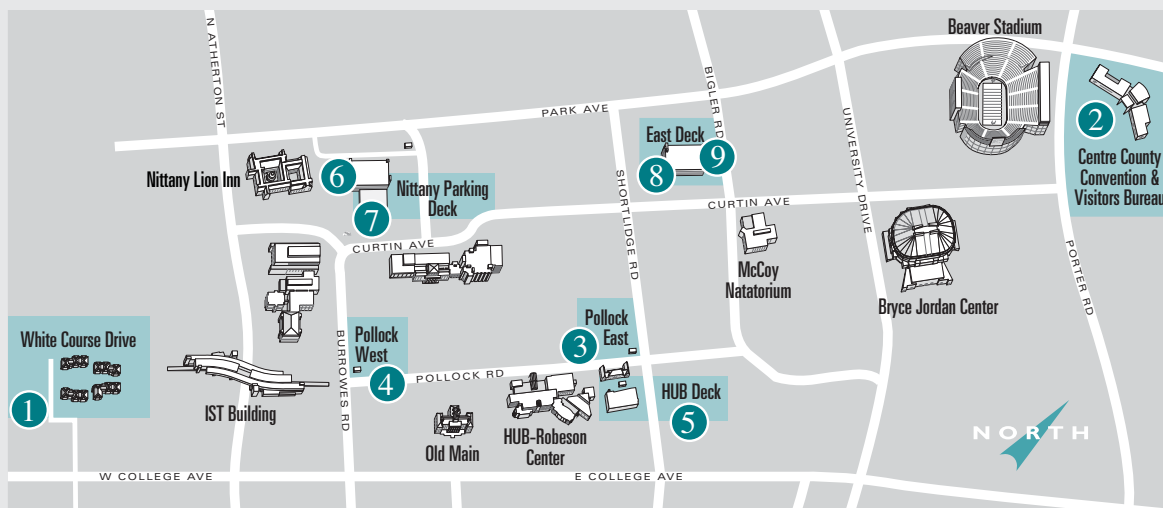
Located at strategic access points, the Kiosks are open weekday work hours. Although some of the Kiosks open earlier than others, the main operating hours are 7:30 a.m. to 4:00 p.m.

Along with helping visitors find buildings and parking, Kiosk staff assists in calming vehicular traffic through high-volume pedestrian corridors and ensuring that permit holders will have spaces in their assigned lots.

The newest Kiosk is at the Red A lot on White Course Drive. Transportation Services is also installing some short-term meters in this lot to accommodate nonpermit holders who need to access the buildings near Red A.

Additionally, the installation of the Red A Kiosk will allow us to offer some long-term visitor parking in this lot for guests of the colleges and units that use the parking area.

Other Kiosks and/or Kiosk attendants are found at the Penn State/Centre County Convention & Visitors Bureau, at three of the University's parking decks and at either end of Pollock Road.



# TRANSPORTATION NEWS

## Bike Plan

The University continues to work on creating a University-wide bike plan that will make the University a safer and more welcoming place for cyclists. The ultimate goal of the bike plan is to connect the University's bike paths and designated bike lanes with those of adjacent communities. The University also hopes to implement an educational component to address safety concerns.

On October 1, staff from Transportation Services, the Office of Physical Plant, and University Police—along with representatives from the Centre Region Bicycle Coalition, the Centre Region Planning Agency, and the Borough—visited Cornell University to get a first-hand look at its bike program. Transportation Services staff will also attend the Association for Commuter Transportation's annual conference. This conference, sponsored by the Environmental Protection Agency and the federal Department of Transportation, will provide Penn State with the opportunity to network with other universities, cities, and companies that incorporate bicycling into their work programs.

## Fleet Reservation System to Go Online

Anyone with a computer will soon be able to reserve a vehicle with Fleet Operations' new Web-based vehicle reservation system (VRES). Currently, vehicle reservation requires access to IBIS.

Once implemented, the Web-based VRES will allow those requesting vehicles to track the status of their reservations and get immediate feedback on the final charges for their trips. VRES will also include preapproval, saving users valuable time in the reservation process.

## Parking at Ritenour Building

With the construction of the Shortlidge Mall area, the parking lot behind Ritenour was changed. The only parking spaces available behind Ritenour are two Urgent Care spaces that require a permit from University Health Services, the MPDP spaces for University retirees displaying the MPDP permit, and ADA spaces. There are no additional spaces. Anyone who needs to access Ritenour must either use the available transit services on campus or park in the HUB Deck.

The new road that runs behind Boucke Building to Ritenour is the emergency access route for the ambulance service. Vehicles parked on this road may be subject to ticketing and/or towing.

## New Maxi-Vans

The University continues to purchase new electronically stabilized maxi-vans with plans to add 20 more of the 15-passenger vehicles later this fall. Fleet's older 15-passenger vans have all been equipped with mechanical stabilization systems. Stabilization problems had been linked to roll-overs in older vans.

So far, the University has 10 of the newer models on the road. The additional 20 vans will be available in February.

## Green Link Express Route Correction

New faculty/staff parking maps were recently mailed to all employees. Unfortunately, there was an error in the routing of the Green Link Express on these maps.

The correct route for the Green Link Express is east on Park Avenue, south (or right) on University Drive, and then east (or left) on Curtin Road. The first stop for the Green Link Express is at Stadium West.

## Campus Shuttle Route

The Campus Shuttle will continue to run on College Avenue due to the McAllister project. Download a route map and timetable at [www.transportation.psu.edu](http://www.transportation.psu.edu).

## Ride for Five Program

The popular Ride for Five program allows full-time faculty and staff to purchase a discounted bus pass that is valid on all CATA Centre Line bus routes. To qualify, you must be a full-time employee of the University and either not possess a University parking permit or relinquish your current permit to the Parking Office. Faculty/staff who have an evening/weekend permit will not need to relinquish this permit in order to participate.

## POLLOCK ROAD ACCESS

The Pollock Road Kiosk Information Booths are now fully operational, with attendants staffing the Kiosks from 8:00 a.m. to 4:00 p.m., Monday through Friday. Please keep the following information in mind when driving through the Pollock Road area:

- Brown permit holders, those with permits authorizing all-area access, and personnel in service and departmental vehicles may access the Pollock Road area between the Kiosks by utilizing the far right pass-through lane. All other personnel wishing to access this section of Pollock Road must first stop at the Kiosk to speak with the attendant. Users of both lanes still need to make the required stop to ensure pedestrian safety at this very busy pedestrian crossing area.
- Each Pollock Road Kiosk has a turnaround area used to assist personnel in leaving the area. These turnaround areas are "No Parking" areas at all times. We must keep these areas clear of cars in order to maintain the flow of traffic on this section of Pollock Road.
- We encourage personnel who wish to drop off or pick up employees along this area of Pollock Road to access the area prior to 8:00 a.m. and after 4:00 p.m. only. If it is necessary to enter between those hours, then those personnel must stop at the Kiosk and speak with the attendant.
- Deliveries by service vehicles and businesses will be allowed in this area of Pollock Road but they, too, must stop at the Kiosk for authorization.
- No student vehicles will be allowed access to this area of Pollock Road between 8:00 a.m. and 4:00 p.m., Monday through Friday.
- There is currently no through traffic permitted on Pollock Road. In order to access Old Main and the buildings west of Old Main, personnel must enter Pollock via Burrowes Road. Due to current construction needs, this road will remain closed until at least January 2005.

Although we understand the initial frustrations these changes may cause, we appreciate your efforts in helping us to create a safer environment for the University's students, faculty, staff, and visitors.

PENNSSTATE



## CONTACT US

### University Parking Office

Eisenhower Parking Deck  
Hours: 7:30 a.m.–5:00 p.m.,  
Monday–Friday  
Phone: 865-1436  
E-mail: [parking@psu.edu](mailto:parking@psu.edu)  
Web: [www.transportation.psu.edu](http://www.transportation.psu.edu)

### Centre Area Transportation Authority (CATA)

Phone: 238-CATA (238-2282)  
Web: [www.catabus.com](http://www.catabus.com)

U.Ed.BSO 05-3037 DS77571clh

## TRANSPORTATION SERVICES STAFF

*Director of Transportation*

**Teresa Davis** • 865-4006  
E-mail: [tad6@psu.edu](mailto:tad6@psu.edu)

*Asst. Director of Parking*

**Doug Holmes** • 865-2513  
E-mail: [wdh1@psu.edu](mailto:wdh1@psu.edu)

*Parking Office Manager*

*(tickets, enforcement, appeals)*  
**Jean Harris** • 863-7021  
E-mail: [jeh8@psu.edu](mailto:jeh8@psu.edu)

*Parking Allocation Manager*  
*(permits)*

**Dave Dorman** • 865-1436  
E-mail: [djd6@psu.edu](mailto:djd6@psu.edu)

*Event Parking Coordinator &  
Kiosk Supervisor*

**Frank Pope** • 865-2268  
E-mail: [fmp1@psu.edu](mailto:fmp1@psu.edu)

*Fleet Operations Manager (fleet  
vehicles, transit, shuttles, bicycles)*

**Bruce Younkin** • 863-0164  
E-mail: [bay1@psu.edu](mailto:bay1@psu.edu)

*Asst. Manager Fleet Operations*  
*(fleet vehicles)*

**Frank Gibboney** • 865-7572  
E-mail: [fbg2@psu.edu](mailto:fbg2@psu.edu)

*Operations Supervisor*  
*(fleet buses, driver services)*

**Keith Beisel** • 865-7572  
E-mail: [kyb4@psu.edu](mailto:kyb4@psu.edu)

Visit our Web site: [www.transportation.psu.edu](http://www.transportation.psu.edu)

# Have You Seen Us Lately?

Visit our Web site at  
[www.transportation.psu.edu](http://www.transportation.psu.edu)

### It features:

- downloadable parking maps
- details on programs that can simplify your commute (including Ride for Five and RideShare)
- a map and timetable for the Campus Shuttle
- information on renting a Fleet vehicle
- advice on how to avoid getting parking tickets
- back issues of the Transportation Services newsletter

[www.transportation.psu.edu](http://www.transportation.psu.edu)